

**IT Support Price List 2019**  
**R550/PER USER PER MONTH**

REMOTE ONLY SUPPORT PACKAGES

MINI

- 1 - 6 PC Maintenance
- Network Maintenance
- 2 x Hours Remote Support

R7 950.00 per month

SMALL

- 7 - 15 PC Maintenance
- Network Maintenance
- 3 x Hours Remote Support

R14 950.00 per month

MEDIUM

- 16 - 30 PC Maintenance
- Network Maintenance
- 6 x Hours Remote Support

R22 050.00 per month

ENTERPRISE

- Subject to level of support required

Comprehensive coverage includes onsite and remote assistance to keep your IT up and running.

Use the Calculator to work out your comprehensive support package!

Package inclusive of a R1 550 management fee.

COMPUTER MAINTENANCE

Optimise desktop performance and minimise downtime through regular computer maintenance, ensuring updated and proactive IT management.

NETWORK MAINTENANCE

Enhance your network's capabilities with VPN's, remote access setup, bandwidth management, wireless configuration and network security for increased performance.

SERVER MAINTENANCE

Ensure your servers are performing efficiently through constant software and hardware monitoring systems to minimise downtime and with data replication to reduce the risk of data loss.

## SUPPORT QUERIES

Professional and expert support to keep you up and running, whether it be instant remote support or an onsite callout our tech team is here for you.

We're a full-service IT company providing services such as:

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- o Fully Managed Business IT Support Services
- o Corporate, SME, and SOHO solutions
- o Virus and Malware Removal/Prevention
- o Setting up Networks (Wired or Wireless)
- o Server Installations
- o Computer or Printer Setup
- . VPN and Remote Access Setup
- . Online Data Backup with Backup
- . Website Design and Custom Application Development
- . Network Design, Installation, Security and Support
- . Network Cameras (IP Cameras)
- . System Tune Up and Cleaning
- . Computer and Laptop repair

**Software install per program PRICE LIST from R5 550.00 to R25 500.00 per user.**

## **ON-SITE LABOUR: ALL LABOUR IS CHARGED IN HALF-HOUR INCREMENTS**

**Standard Service: R850.00 ex vat/Hour**

**REMOTE AND TELEPHONIC SUPPORT: R590.00 ex VAT per half hour (or part thereof).**

**WORKSHOP LABOUR: R780.00 ex VAT/Hour (charged in half hour increments).**

**Quote rejection fee: R350.00**

**CALL-OUT FEE (TRAVEL):**

**Doorstep (within 5km radius): R199.00 ex VAT**

**(6 - 10km radius): R390.00 ex VAT**

**(11 - 20km radius): R690.00 ex VAT**

**(21 - 30km radius): R950.00 ex VAT**

**Outside of CPT (45km+ but less than 100km): R1350.00 ex VAT**

**DELIVERY FEE (NO TECHNICIAN REQUIRED): Invoice value less than R5000 - as per standard call-out fee.**

**with installation fee included 15% discount valid for 5 days only. Please contact for free quote on [cjmorris902@gmail.com](mailto:cjmorris902@gmail.com) & 0810288300.**

## Surveillance system

### **2 CAMERA KIT (EXPANDABLE)**

From

\*R4,999.00

- **1 x High Definition Camera (Ring Unit)**
- **Cloud Recording Option (R50pm)**
- **Plug and Play (Delivery To Your Door)**
- **1 Year Warranty on equipment**
- **Optional remote Viewing app (Requires Broadband Internet)**
- **R3,699 Incl. VAT - Per 'Spot Light' Ring Unit**

**\*Max Number Of Cameras - 4**

**\*Additional Cameras Will Alter Price**

### **4 CHANNEL KIT (EXPANDABLE)**

From

\*R8,599.99

- **4 x High Definition Cameras**
- **1 x DVR (On-Site Recording Device)**
- **Professional Installation**
- **2 Year Warranty on equipment**
- **Optional remote Viewing App (Requires Broadband Internet)**

**\*Max Number Of Cameras - 4**

**\*Additional Cameras Will Alter Price**

### **8 CHANNEL KIT (EXPANDABLE)**

From

\*R14,999.99

- **6 x High Definition Cameras**
- **1 x DVR (On-Site Recording Device)**
- **Professional Installation**
- **2 Year Warranty on equipment**
- **Optional remote Viewing App (Requires Broadband Internet)**

**\*Max Number Of Cameras - 8**

**\*Additional Cameras Will Alter Price**

### **16 CHANNEL KIT (EXPANDABLE)**

From

\*R28,999.99

- **12 x High Definition Cameras**

- **1 x DVR (On-Site Recording Device)**
- **Professional Installation**
- **2 Year Warranty on equipment**
- **Optional remote Viewing App (Requires Broadband Internet)**
- \*Max Number Of Cameras - 16**
- \*Additional Cameras Will Alter Price**

Labour per hour R 550.00 installation

Maintenance contract - R 3,500.00 per month

VMS (Platform Management Software) Cost - R6,550.00 till R13,550.00

**with installation fee included 15% discount valid for 5 days only. Please contact for free quote on [cjmorris902@gmail.com](mailto:cjmorris902@gmail.com) & 0810288300.**